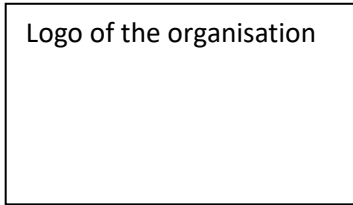




Logo of the organisation



FUTURE SKILLS IN VOLUNTEERING CERTIFICATE

I hereby certify that

.....
(name and surname)

**has gained and showed the following future skills and aptitudes in his/her
volunteering activity at our organisation**

.....
(name of the organisation)

.....
Place and date

.....
Signature and position of responsible person



The volunteer is capable in their volunteering task of:

Conflict resolution

managing and preventing a conflict situation, being a force of resolution and not an element of increased tensions.

Respect in communication

of behaving and judging empathetically

Active and passive communication

using active (writing, speaking) and passive communication (reading, listening) to manage various tasks

Critical thinking

thinking clearly and rationally, understanding the logical connection between ideas, and engaging in reflective and independent thinking and reasoning.

Empathy and altruism

trying to understand another person's difficulty or opposition and have a willingness and motivation to help, and the effects of their own emotional responses.

Intercultural understanding

communicating effectively and appropriately with people of other cultures and understanding cultural differences.

Digital competence

the confident and critical use of information and communications technology

Adaptability

quickly acquiring new knowledge and new skills, adapting to changing environmental requirements and taking rapid action when necessary.

Team work

recognizing roles in a group, choosing roles that are appropriate for themselves and communicating effectively with others.

Assessment and recognition of one's skills

recognising their own preferences, skills, attitudes and trusting themselves and recognising their potential.

Time management

planning and prioritising actions and the resources needed to implement them on schedule.

Problem solving

looking at a problem from different perspectives and providing arguments and acting to reach a goal or compromise.

Taking initiative

working without being told what to do and showing self-management skills, resilience and determination.

Organisational skills

self-management, organising other people's tasks and the effective planning of the workload in their activities.