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# The survey

From February to June 2015 the partners of the project carried out a survey aimed to identify some fields of interest and the appropriate training materials & tools for present and future farmers, milk producers, cheese makers and professionals of the milk by-products and waste management, who are interested to improve their knowledge, skills and competencies in the milk-cheese supply chain, to diversify and optimize their activities and products, as well as to improve the management of their businesses.

For this purpose, a questionnaire has been developed to be subhmitted to:

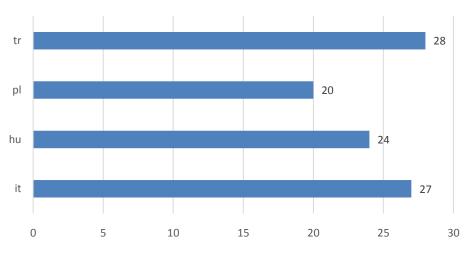
- Farmers/milkman
- Mangers of dairy products
- Dairy producers
- Students of dairy faculty on Agricultural University
- Food technologists
- Academics

The questionnaire covered 4 different areas:

- 1. innovative trends in milk/cheese by-products and waste
- 2. training needs
- 3. management
- 4. information and training courses

This report presents the results collected in the 4 countries of the partnership: Italy, Hungary, Poland and Turkey.





# Number of questionnaires collected

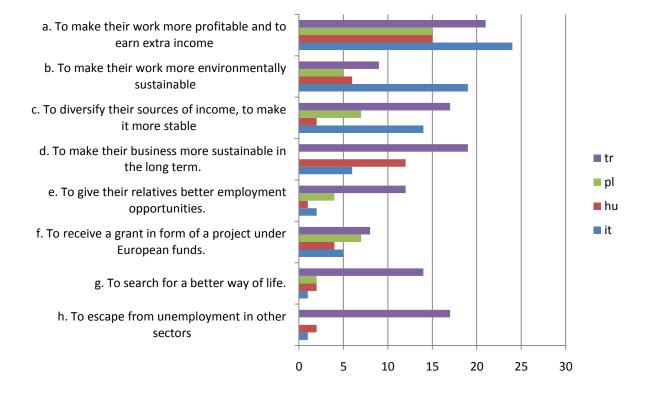
The questionnaires have been collected in face to face meetings, during dedicated workshops, sent by e-mail to different responsants.



# 1. INNOVATIVE TRENDS IN MILK/CHEESE BY-PRODUCTS AND WASTE

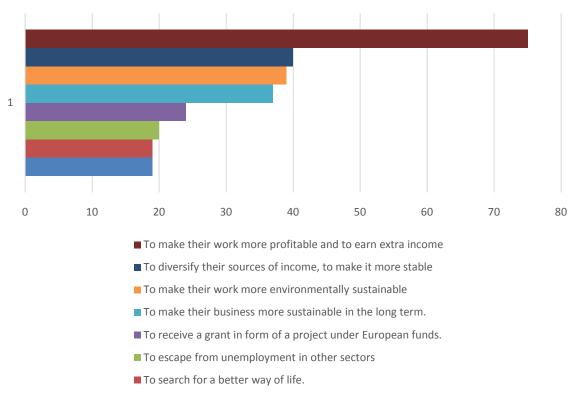
1. In the area where you work, for which reason do you think that farmers, milk producers/cheese makers should introduce some changes?

Respondants could choose one or more statement





## Meanof responses of Hungary, Italy, Poland and Turkey

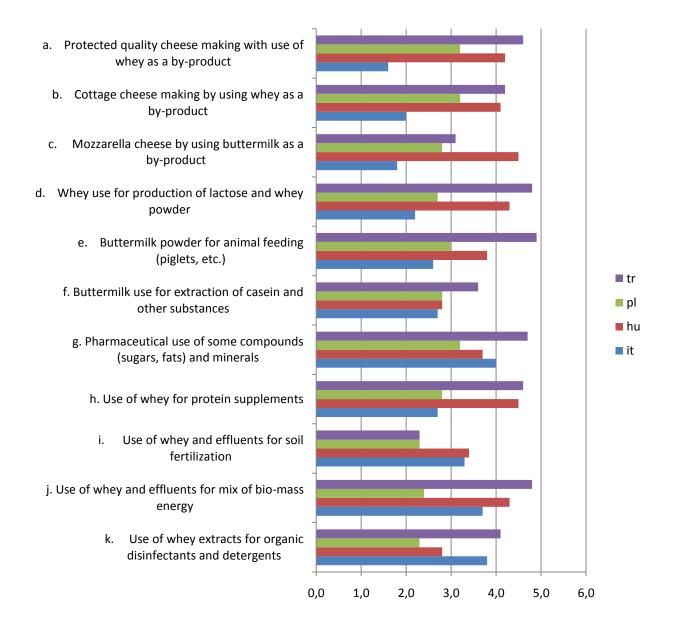


To give their relatives better employment opportunities.



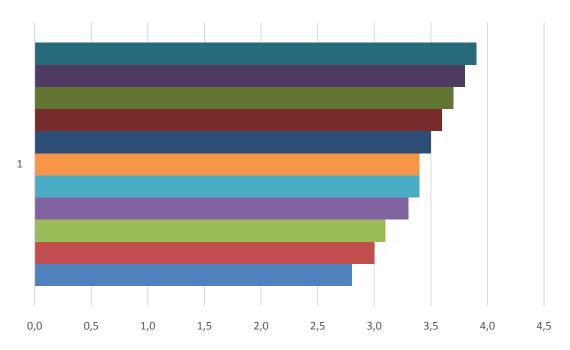
# 2. What do you consider the most innovative trends in the dairy supply chain for your region/country with reference with use of by-products?

Respondents were asked to rate from 1 (not innovative) up to 5 (very innovative) each item. The given result is the average of different rating.





## Meanof responses of Hungary, Italy, Poland and Turkey



- Pharmaceutical use of some compounds (sugars, fats) and minerals
- Use of whey and effluents for mix of bio-mass energy
- Use of whey for protein supplements
- Buttermilk powder for animal feeding (piglets, etc.)
- Whey use for production of lactose and whey powder
- Cottage cheese making by using whey as a by-product
- Protected quality cheese making with use of whey as a by-product
- Use of whey extracts for organic disinfectants and detergents
- Mozzarella cheese by using buttermilk as a by-product
- Buttermilk use for extraction of casein and other substances
- Use of whey and effluents for soil fertilization



3. Successful case studies of companies with a good combination of the innovative trends above listed

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- OSM Wloszczowa www.osmwloszczowa.com.pl
- OSM Konskie osm.konskie.pl
- OSM Kazimierza Wielka
- OSM Skala www.osmskala.pl
- OSM Bochnia http://www.osm-bochnia.com.pl/
- OSM Miechow http://osm.miechow.pl/
- OSM Jasienica Rosielna www.osm-jasienica-rosielna.pl

#### TURKEY

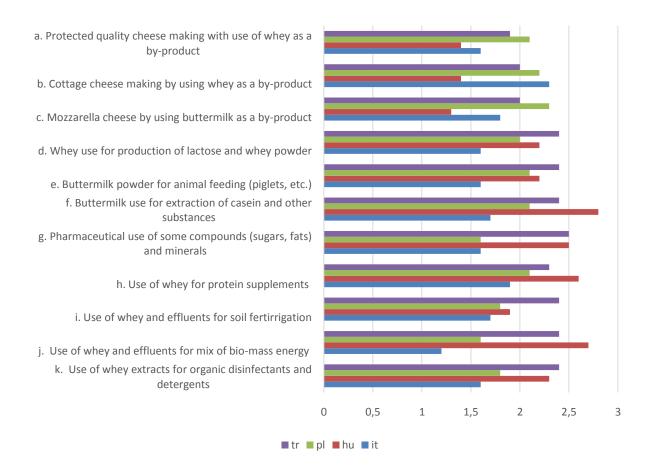
- SÜTAŞ-<u>www.sutas.com.tr</u>
- YÖRSAN <u>www.yorsan.com.tr</u>
- KAY Süt www.kay.com.tr



# 2. TRAINING NEEDS

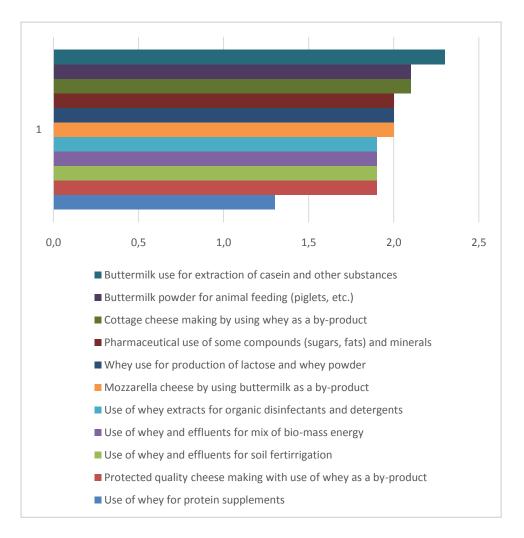
4. Associated to the innovative activities you have indicated above, which ones do you think that target users might require more training in your region/country?

Respondants were asked to rate from 1 (more important) up to 3 (less important) each item. The given result is the average of different rating.





# Meanof responses of Hungary, Italy, Poland and Turkey





# **3. MANAGEMENT**

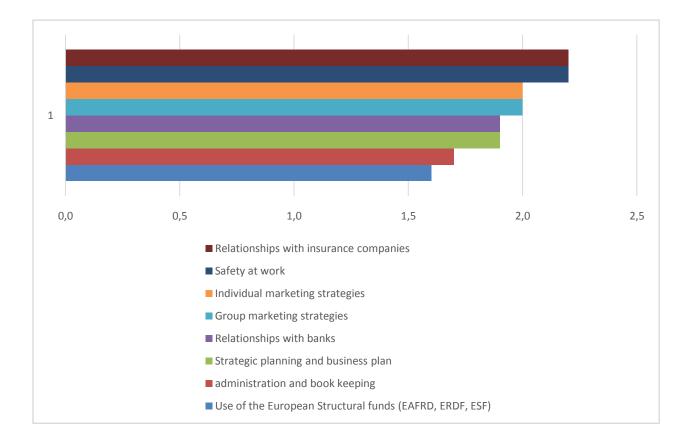
5. What kind of complementary management competencies to the technical ones are, according to you, are the most important for improving management of companies in the dairy sector?

Respondents were asked to rate from 1 (more important) up to 3 (less important) each item. The given result is the average of different rating.





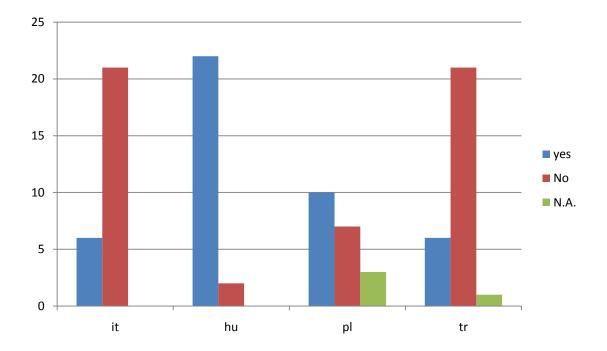
# Mean of responses of Hungary, Italy, Poland and Turkey





# 4. INFORMATION AND TRAINING COURSES

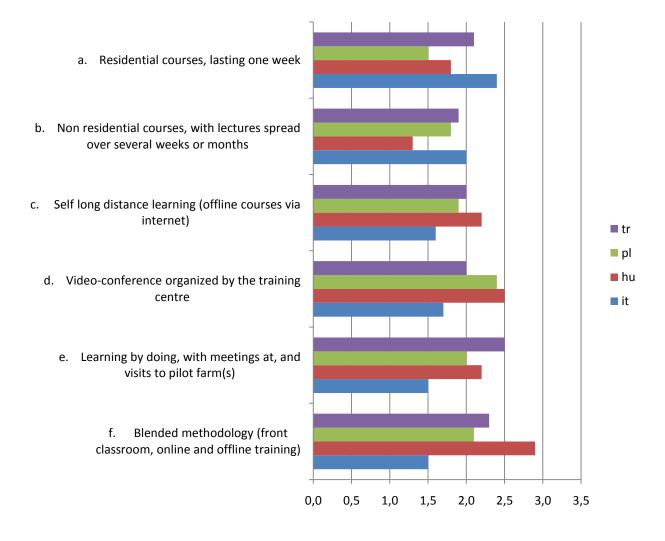
6. Do you think that relevant information and training for innovative agriculture are easily available in the dairy supply chain sector?





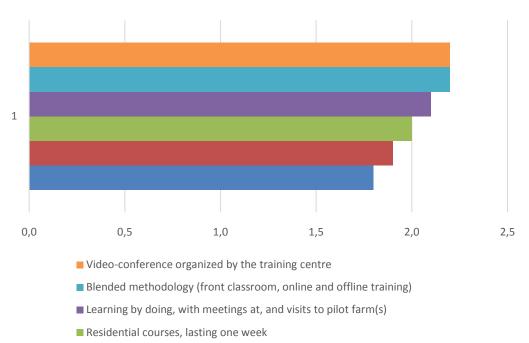
7. What kind of learning do you think that the companies and staff in dairy supply chain, young farmers, women, and new farmers in your area of action would prefer?

Respondants were asked to rate from 1 (more important) up to 3 (less important) each item. The given result is the average of different rating.





## Mean of responses of Hungary, Italy, Poland and Turkey

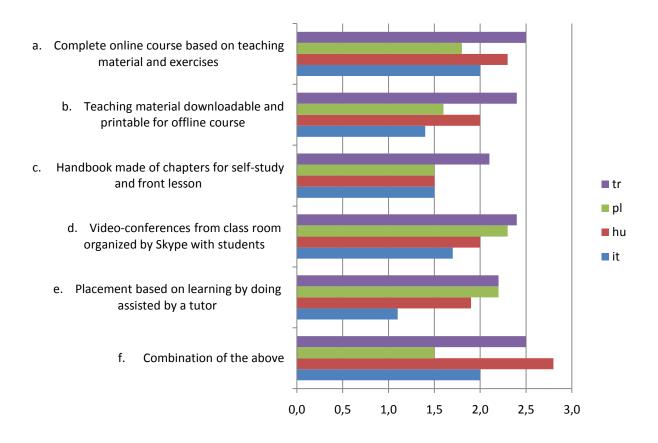


- Self long distance learning (offline courses via internet)
- Non residential courses, with lectures spread over several weeks or months



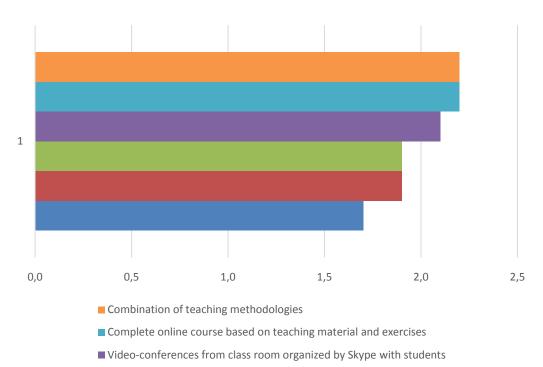
# 8. What kind of training tools and activities do you think are more effective and user friendly for target users?

Respondants were asked to rate from 1 (more important) up to 3 (less important) each item. The given result is the average of different rating.





## Mean of responsesof Hungary, Italy, Poland and Turkey



- Placement based on learning by doing assisted by a tutor
- Teaching material downloadable and printable for offline course
- Handbook made of chapters for self-study and front lesson



# Conclusions

Without having the ambition of representing the views of all the farmers, milk producers, cheesemakers and professionals of the milk by-products and waste management in each country, the responses collected allows the partnership to proceed with the design of the training course and the preparation of educational materials that are responsive to the needs emerged during the investigation.

With regard to the **training needs**, there are no large differences between the responses collected in the four countries and the indications of responsants will be the guidelines for the designing of the training contents.

Only in the section **Information and training course**, the question of whether the respondants think that relevant information and training for innovative agriculture are easily available in the dairy supply chain sector, there are striking differences. In fact, most respondants in Hungary say that the information are easily available while the respondants of Italy and Turkey replied that they are not. This is the only question that shows significative differences between the countries, and the course and didactic materials that will be developed will fulfil this gap.

To conclude we can say that the training needs survey and the analysis of the results offer to the partnership a solid base to develop the training course and the didactic materials in a way that will completely fulfil the needs of the sector.